

Indicator	Original Out-turn	Revised Out-turn	Reason for amendment
Corporate Health			
Payment of invoices within 30 days	99.55%	98.35%	Calculation error
Score against racial equality checklist	30.00%	31.58%	Wrong denominator used
Early retirements as a % of workforce	0.22%	0.21%	Wrong denominator used
% Staff with disabilities	7.17%	6.62%	Wrong denominator used
% Staff from ethnic minorities	0.87%	0.81%	As above
Energy consumption in operational property – electricity	90%	93.53%	Reporting error
Energy consumption in operational property – fossil fuel	140%	135.52%	Reporting error
Housing			
Proportion of LA homes non-decent as 1 April	17%	16.63%	Correction by DA to their calculation methodology
Change in % of non-decent homes in year	2.34%	14.49%	As above.
Satisfaction with participation in management – all tenants	52.1%	63.5%	Amendments made following confirmation from ODPM that 'don't know/no opinion' responses should be excluded from the calculations.
Satisfaction with participation in management – bmes	37.5%	50%	Amendments made following confirmation from ODPM that 'don't know/no opinion' responses should be excluded from the calculations.
Satisfaction with participation in management – non bmes	51.9%	63.1%	Amendments made following confirmation from ODPM that 'don't know/no opinion' responses should be excluded from the calculations.

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Benefits			
Benefit cases processed correctly	97.70%	97.56%	Amendment made following consultation with DWP
Recovery of overpaid benefit	62.06%	62.36%	As above
Number of benefit claimants visited per 1000 caseload	122	156.2	Caseload number amended by DWP
Number of fraud investigators per 1000 caseload	0.26	0.18	As above
Number of fraud investigations per 1000 caseload	26.5	32.03	As above
Number of prosecutions/sanctions per 1000 caseload	1.5	1.72	As above
Satisfaction with contact in Benefit Office	76.3%	79.1%	Amendments made following confirmation from ODPM that 'don't know/does not apply' responses should be excluded from the calculations.
Satisfaction with service in Benefit Office	84.4%	85.1%	As above
Satisfaction with benefit telephone service	71.6%	73.1%	As above
Satisfaction with staff in Benefit Office	76.1%	81.8%	As above
Satisfaction with clarity of forms/leaflets	58.4%	59.3%	As above
Satisfaction with time taken for a decision	71.3%	72.5%	As above
Overall satisfaction with the Benefits service	78.3%	79.5%	As above
Environment			
Relevant land assessed for deposits of litter and detritus across 4 cleanliness categories.	21%	20.52%	Calculation initially rounded up, DA requires it to 2 decimal places
% of household waste recycled	12.1%	13.65%	Original figure was an estimate pending receipt of audited Lincolnshire County Council figure
% of population served by kerbside recycling	68.3%	69.26%	Wrong denominator for house numbers used.
Cost per household of waste collection	£40.19	£35.20	Original figure was an estimate, as SKDC accounts were not finalised at BVPP publication date.

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Planning			
% of new homes on previously developed land	51.25%	51.04%	Calculation error
% of major applications processed in 13 weeks	51%	50.00%	Calculation error
% of minor applications processed in 8 weeks	54.2%	50.96%	Calculation error
% of all other applications within 8 weeks	74.1%	70.66%	Calculation error
Cost per head of population	£5.15	£8.50	Original figure was an estimate as SKDC accounts were not finalised at BVPP publication date plus RO forms on which calculation is based has been redesigned in year.
% of decisions delegated to officers	92.4%	92.57%	Calculation error
Community Safety			
District Audit is instructing us not to report any data on BVPIs 127a-d, the violent crimes PI. They are not happy with the completeness and veracity of the information provided by Lincolnshire Police Authority. This will apply to all the Lincolnshire Districts. Figures for burglaries and vehicle crime are not affected			
Community Legal Service			
Legal and advice expenditure on Quality Mark services	43.3%	46.1%	Grant to Shelter overlooked in original calculation

Notes:

ODPM – Office for the Deputy Prime Minister

DWP – Department of Works and Pensions

RO – Revenue Out-turn

DA – District Audit